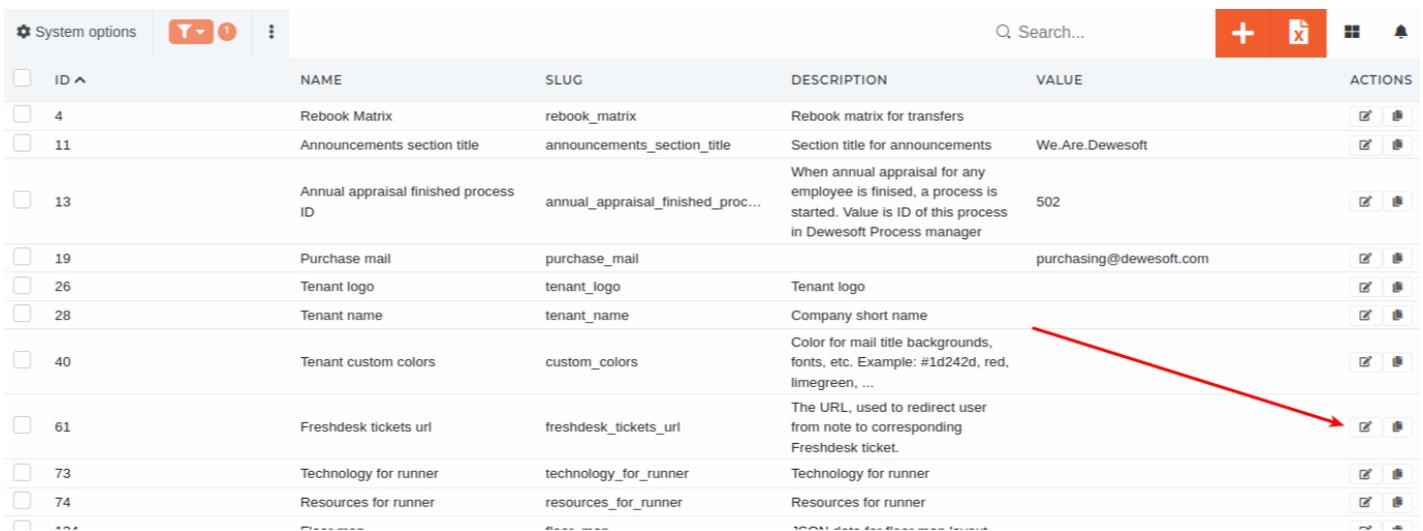


# Update existing system option

This action requires the "**update system option**" permission.

To update an existing system option, find it in the table, and click the "**edit**" button at the end of it's row.



The screenshot shows a table titled 'System options' with columns: ID, NAME, SLUG, DESCRIPTION, VALUE, and ACTIONS. A red arrow points to the edit icon in the ACTIONS column for the row with ID 61.

ID	NAME	SLUG	DESCRIPTION	VALUE	ACTIONS
4	Rebook Matrix	rebook_matrix	Rebook matrix for transfers		 
11	Announcements section title	announcements_section_title	Section title for announcements	We.Are.Dewesoft	 
13	Annual appraisal finished process ID	annual_appraisal_finished_proc...	When annual appraisal for any employee is finished, a process is started. Value is ID of this process in Dewesoft Process manager	502	 
19	Purchase mail	purchase_mail		purchasing@dewesoft.com	 
26	Tenant logo	tenant_logo	Tenant logo		 
28	Tenant name	tenant_name	Company short name		 
40	Tenant custom colors	custom_colors	Color for mail title backgrounds, fonts, etc. Example: #1d242d, red, limegreen, ...		 
61	Freshdesk tickets url	freshdesk_tickets_url	The URL, used to redirect user from note to corresponding Freshdesk ticket.		 
73	Technology for runner	technology_for_runner	Technology for runner		 
74	Resources for runner	resources_for_runner	Resources for runner		 

This takes you to the editing form, where you can update the option's name, slug, description and value/data.

**TIP:** Data is required to be in the JSON format. When editing it here, a preview is shown on the right, and you are notified if errors are present in the JSON structure itself.

System options 1 ⋮ Q Search... + 📄 🏠 🔔

## ← Freshdesk tickets url 🔒

← Basic information

NAME *	Freshdesk tickets url	SLUG *	freshdesk_tickets_url
VALUE	Value		
DESCRIPTION	The URL, used to redirect user from note to corresponding Freshdesk ticket.		
DATA	JSON preview:		

Save

+ File manager 0

+ Activity timeline 0

Revision #7

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