





















# Update existing system option

This action requires the **"update system option"** permission.

To update an existing system option, find it in the table, and click the **"edit"** button at the end of it's row.

System options						
Q Search...						
ID ^	NAME	SLUG	DESCRIPTION	VALUE	ACTIONS	
4	Rebook Matrix	rebook_matrix	Rebook matrix for transfers			
11	Announcements section title	announcements_section_title	Section title for announcements	We.Are.Dewesoft		
13	Annual appraisal finished process ID	annual_appraisal_finished_proc...	When annual appraisal for any employee is finished, a process is started. Value is ID of this process in Dewesoft Process manager	502		
19	Purchase mail	purchase_mail		purchasing@dewesoft.com		
26	Tenant logo	tenant_logo	Tenant logo			
28	Tenant name	tenant_name	Company short name			
40	Tenant custom colors	custom_colors	Color for mail title backgrounds, fonts, etc. Example: #1d242d, red, limegreen, ...			
61	Freshdesk tickets url	freshdesk_tickets_url	The URL, used to redirect user from note to corresponding Freshdesk ticket.			
73	Technology for runner	technology_for_runner	Technology for runner			
74	Resources for runner	resources_for_runner	Resources for runner			
...	...	...	...	...	...	...

This takes you to the editing form, where you can update the option's name, slug, description and value/data.

**TIP:** Data is required to be in the JSON format. When editing it here, a preview is shown on the right, and you are notified if errors are present in the JSON structure itself.

System options

1

Q Search...

← Freshdesk tickets url

Basic information

NAME

Freshdesk tickets url

\*

SLUG

freshdesk\_tickets\_url

\*

VALUE

Value

DESCRIPTION

The URL, used to redirect user from note to corresponding Freshdesk ticket.

DATA

JSON preview:

Save

+ File manager

0

+ Activity timeline

0

Revision #7

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