

2026-05-14

Here are the updates for version 1.678.0:

- **Competitor Tracking:** Added a new module to manage and track competitors, including the ability to record competitive products and link them directly to sales opportunities.
- **Flexible View Switching:** Introduced a "View Switcher" for Sales Orders, allowing users to toggle between different layouts (such as CRM-focused or ERP-focused views) based on their needs.
- **Enhanced Support Tickets:** Improved the help desk integration to display full conversation histories and requester details directly within the ticket window.
- **CRM Sales Enhancements:** Added functionality to create credit notes for issued invoices and integrated a new "Non-Standard Request Form" for complex sales opportunities.
- **Improved Table Layouts:** Optimized column spacing and labels across several modules—including Production, Work Orders, and Inventory—to make dates and status information easier to read.

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