

Work order items

- [Reset a work order item](#)

Reset a work order item

This action requires the "**Reset work order items**" permission.

Work order items can be reset, with their material flow getting removed. This means that any and all receipts, transfers and write-offs, connected to a work order item are canceled.

The screenshot shows the SAP work order item details page for DNC-03665-2025. The page is divided into several sections: 'Basic information', 'Work order information', 'Items', and 'Custom fields'. At the bottom, there is a 'Danger zone' section with a 'Reset work order item' button. The page also displays various data fields such as 'Material due date', 'Due date', and 'Receipt quantity'.

To perform a work order item reset, open the work order item's "**bill of materials**" section and open the "danger zone". Here, the "**Reset work order item**" button will appear. On button click, after confirming, the work order item's material flow will get reset.

The screenshot shows the 'Danger zone' section of the SAP work order item details page. It features a red button labeled 'Reset work order item'. A confirmation dialog box is open, asking 'Are you sure?' and providing the warning: 'Delete all material transactions and reset BOMs on this work order item'. The dialog box has 'Confirm' and 'Cancel' buttons.

If a work order or a work order item already has attached goods receipts, the item reset will fail with an error. When this happens, the goods receipts must be canceled manually before the reset.

All goods receipts, that relate to the work order and its items, can be found in the "**Material flow**" section of the work order.

