

Reset a work order item

This action requires the "**Reset work order items**" permission.

Work order items can be reset, with their material flow getting removed. This means that any and all receipts, transfers and write-offs, connected to a work order item are canceled.

The screenshot shows the SAP interface for a work order item. The breadcrumb is 'Home / DNC-03665-2025'. The top navigation bar includes 'Material flow', 'Barcode card', 'To single piece', 'Technology', and other icons. The main content area is divided into several sections: 'Basic information', 'Items', 'Custom fields', 'Goods receipt', 'Data fields', 'File manager', 'Comments', and 'Activity timeline'. A 'Save' button is located in the top right corner of the main content area. Below the 'Goods receipt' section, there is a table with columns for 'Receipt quantity' and 'Material due date'. The table contains one row with values '0.00 / 0.00 / 0.00 / 18.00' and 'Empty'. A 'Create goods receipt' button is visible in the top right corner of the table.

To perform a work order item reset, open the work order item's "**bill of materials**" section and open the "danger zone". Here, the "**Reset work order item**" button will appear. On button click, after confirming, the work order item's material flow will get reset.

The screenshot shows the SAP interface for a work order item, focusing on the 'Danger zone' section. A modal dialog box is displayed with the title 'Are you sure?' and the message 'Delete all material transactions and reset BOMs on this work order item'. The dialog has 'Confirm' and 'Cancel' buttons. The 'Reset work order item' button is visible in the 'Danger zone' section.

If a work order or a work order item already has attached goods receipts, the item reset will fail with an error. When this happens, the goods receipts must be canceled manually before the reset.

All goods receipts, that relate to the work order and its items, can be found in the "**Material flow**" section of the work order.

