

Licenses

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Overview

Create new license

Update existing license

Delete license

Restore license

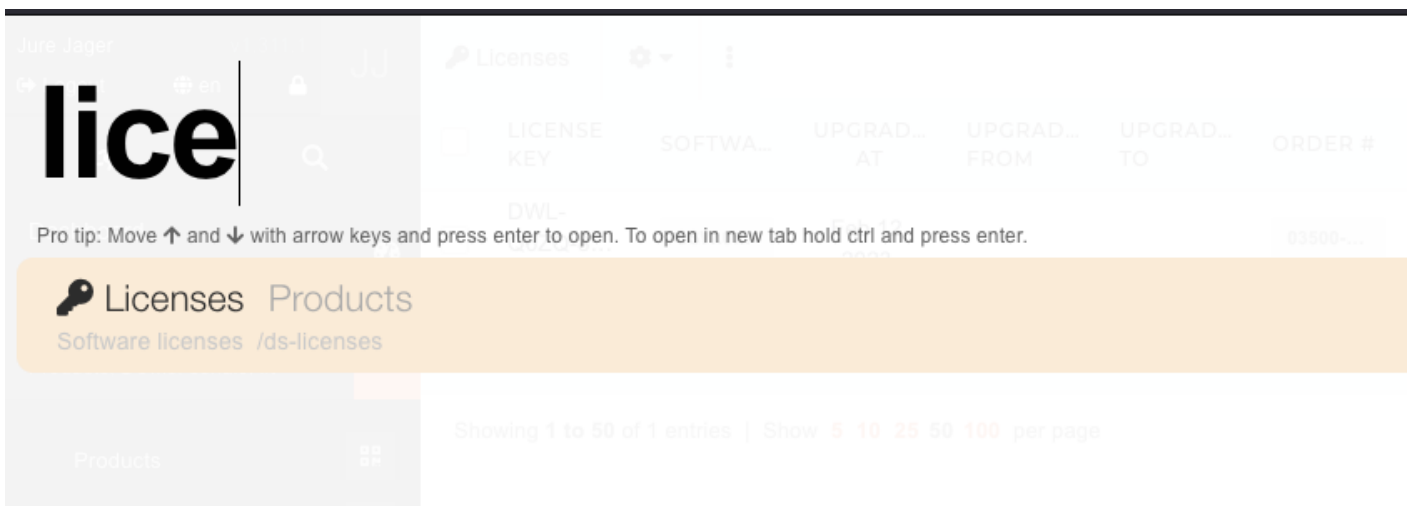
Problem description

Customer order upgrade and then cancel it.

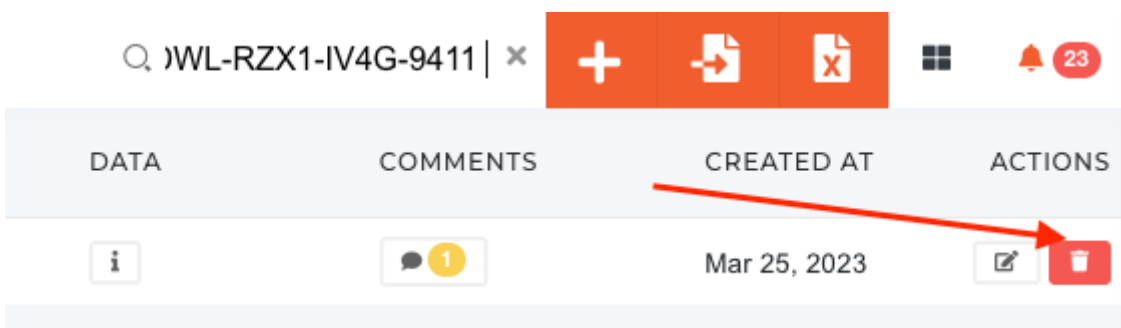
Because we need license key as soon as the order is created, system automatically delete old license and create new one. To revert this process you need to follow next how to guide

Solution

Go to licenses (CTRL+/ and search license):



Find newly created license and delete it:



Find old license which needs to be restored:

WL-Q6ZQ-8VFH-C211

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DATA

COMMENTS

CREATED AT

ACTIONS

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Oct 13, 2022

DATA

COMMENTS

CREATED AT

ACTIONS