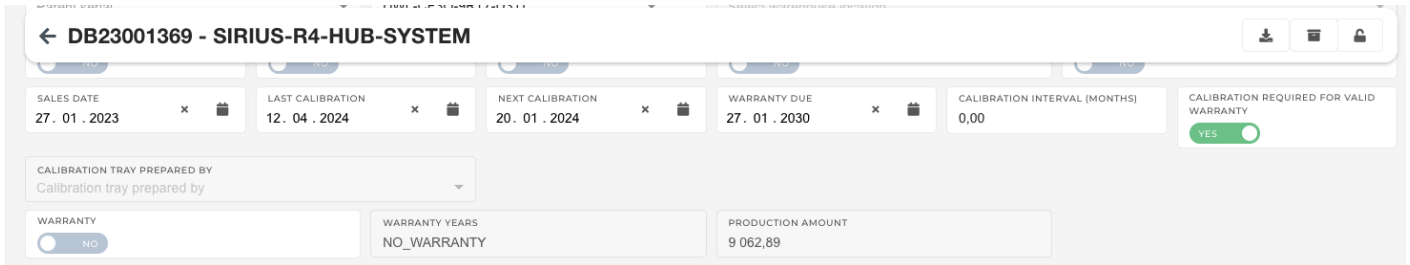


# Extend serial's warranty

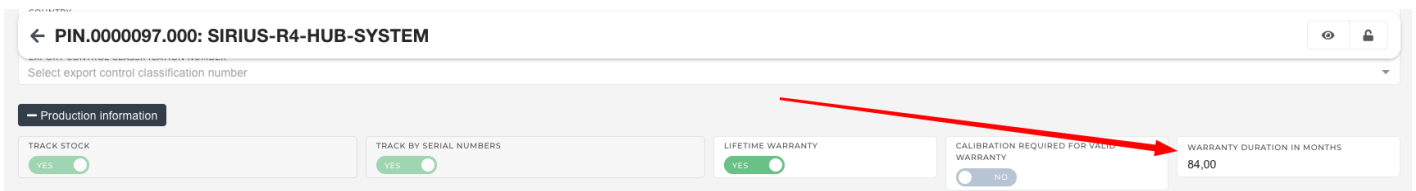
By default, warranty is calculated automatically, based on fields on serials:



The screenshot shows a serial's page for 'DB23001369 - SIRIUS-R4-HUB-SYSTEM'. It features several data fields: SALES DATE (27. 01 . 2023), LAST CALIBRATION (12. 04 . 2024), NEXT CALIBRATION (20. 01 . 2024), WARRANTY DUE (27. 01 . 2030), CALIBRATION INTERVAL (MONTHS) (0,00), and CALIBRATION REQUIRED FOR VALID WARRANTY (YES). There is also a 'CALIBRATION TRAY PREPARED BY' dropdown menu and a 'WARRANTY' toggle switch set to 'NO'. The 'WARRANTY YEARS' field is set to 'NO\_WARRANTY' and the 'PRODUCTION AMOUNT' is 9 062,89.

Conditions, that apply are (warranty enabled):

- if serial is not sold (this is necessary to show correct data in calibrator)
- if sold serials do not need calibrations (image below)
- if sold serials need calibration and are calibrated (**last calibration** is before current date and **next calibration** is after)
- if warranty is valid until the **warranty due** on serial number. This is generated from sales date to calculated date from product setting **warranty duration in months** (image below)



The screenshot shows a serial's page for 'PIN.0000097.000: SIRIUS-R4-HUB-SYSTEM'. It features a 'Production information' section with several toggle switches: TRACK STOCK (YES), TRACK BY SERIAL NUMBERS (YES), LIFETIME WARRANTY (YES), and CALIBRATION REQUIRED FOR VALID WARRANTY (NO). A red arrow points to the 'WARRANTY DURATION IN MONTHS' field, which is set to 84,00.

Warranty will turn off, when **warranty due** date passes or calibration was not done within **N** months from **next calibration** date (the N can be setup in ERP settings).

You can turn on warranty with **warranty** switch on serial's page. Be aware of automation explained in section below:

Warranty will turn off every night, if settings are not correctly set up (e.g. **warranty due** or **next calibration** is missing based on conditions above)

**Calibration** interval can be changed, if calibration is necessary more or less often. Zero mean 12 months.

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